

# eero Retrograde

Here to keep your customers calm, cool, and connected.



eero Retrograde provides seamless 4G LTE or 5G cellular connectivity to compatible\* existing eero systems to keep homes and businesses running without interruption.

## TOP PRODUCT BENEFITS



### Automatic connectivity

eero Retrograde provides your customers a cellular backup connection, automatically turning on when they have an internet outage.



### eSIM included

Automatically connects to a cellular network with the multicarrier eSIM. No need to set up a carrier, it finds the right network for your customer.



### Flexible placement

TrueMesh allows customers to place eero Retrograde wherever there is a compatible eero. It delivers connectivity to the rest of the network, giving customers the flexibility to choose the location with the best cell service.



### Simple subscriptions

Backup data options are available through an annual eero Plus subscription (sold separately) and through eero Business in 2026.



### Buy with confidence

eero Retrograde is backed by world-class customer support and a three-year warranty.

## PACKAGING INCLUDES

One eero Retrograde and one 45W USB-C power adapter.



For more information, visit [eero.com](https://eero.com)  
For pro installer details, visit [pro.eero.com](https://pro.eero.com)

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eero

The way wifi should be.

# eero Retrograde



## TECHNICAL SPECIFICATIONS

### Cellular

5G RedCap  
4G LTE CAT 4  
2x2 MIMO (DL); 1x1 MIMO (UL)

### Speed

Customers using eero Retrograde may experience slower speeds compared to a mobile phone on a 4G LTE or 5G network.

### Frequency Bands

#### 4G LTE:

##### RG4U (North America)

B2, B4, B5, B12, B13, B14, B66, B71

##### RG4W (Rest of World)

B1, B2, B3, B4, B5, B7, B8, B9, B12, B13, B14, B18, B19, B20, B25, B26, B28

#### 5G RedCap:

##### RG5W (Worldwide)

5G SA Bands

n1, n2, n3, n5, n7, n8, n12, n13, n14, n18, n20, n25, n26, n28, n30, n38, n40, n41, n48, n66, n70, n71, n77, n78, n79

#### 4G LTE Bands

B1, B2, B3, B4, B5, B7, B8, B12, B13, B14, B17, B18, B19, B20, B25, B26, B28, B30, B34, B38, B39, B40, B41, B42, B43, B48, B66, B71

### Carrier Support

Dynamic multicarrier

### eSIM

Built-in MFF2 with SGP.32

## Physical characteristics and power

Actual size and weight may vary by manufacturing process.

### Size

3.09 x 5.76 x 2.80 in.  
(78.5 x 146.3 x 71.1 mm)

### Weight

0.65 lbs. (294 g)

### Cable

3.28 ft. (1 m) captive USB-C

### Operating Temperature

32°F-104°F (0°C-40°C)

### Power

USB-C eero 45W power supply unit,  
100-240V AC, 50/60 Hz

USB-C eero 27W power supply unit may be used when adding eero Retrograde to an eero 6, eero 6+, or eero 7.

### Power Configurations

USB-C passthrough: for eero units up to 45W

USB-C dongle: for eero units with multiple USB-C ports

### \*Compatible eeros

USB-C-powered Wi-Fi 6 (or greater) eero units and eero PoE Gateway. eero units powered exclusively by PoE are not supported.

## Warranty

Three-year limited warranty

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